

<sup>1)</sup> Includes Digital Converter and Remote at no charge or CableCARD, Channel 1 On Demand, Interactive Program Guide and 48 Music Channels. Availability of Channel 1 On Demand content varies with level of service subscription.

<sup>2)</sup> Limited Basic Service is required to receive any other level of video service.

<sup>3)</sup> Digital Converter or CableCARD required.

<sup>4)</sup> Available with subscription to Digital Starter or Digital Classic. In addition, a digital converter with Digital Video Recorder (DVR) capabilities is required.

<sup>5)</sup> This service is not available in a digital premium package and is only available as an a la carte premium service.

<sup>6)</sup> Digital Converter required.

<sup>7)</sup> If cancelled in the first month of subscription, subscriber will be charged the greater of \$5.00 or a prorate of the monthly rate.

<sup>8)</sup> If cancelled in the first month of subscription, subscriber will be charged a minimum of \$10.99, with the remainder of the prepayment credited to the subscriber's account. If cancelled between the 2nd and 6th month, subscriber will receive a \$25 credit. If cancelled after 6 months, no credit will be issued.

<sup>9)</sup> Includes Interactive Program Guide, 48 Music Channels, certain digital channels, multiple screens of premium service(s) subscribed to separately (where available), access to Pay-Per-View and Channel 1 On Demand. Availability of Channel 1 On Demand content requires a digital level of service and varies based on the level of service subscription.

<sup>10)</sup> CableCARD does not include the following interactive services: Channel 1 On Demand, Pay-Per-View and Interactive Program Guide.

<sup>11)</sup> HDTV Broadcast signals are included with subscription to Limited Basic Service. To receive HDTV signals provided by the Company, either a HDTV capable television set (not provided by the Company) and HDTV capable digital converter or a HDTV capable television set with integrated HD QAM tuner (not provided by the Company) are required. In addition, to receive Expanded Basic, Digital Starter, Digital Classic, Sports Entertainment Pack or Premium (e.g. HBO, Showtime) HDTV signals, a subscription to that service is required.

<sup>12)</sup> Home networking service available for up to 5 computers and/or other computer related devices, such as gaming consoles and printers. Comcast-Certified Home Networking device required.

<sup>13)</sup> Modem rental is only required if subscriber does not own a cable modem.

<sup>14)</sup> Cable Modem required.

<sup>15)</sup> Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts for Unlimited Package require continuous subscription to all specified Comcast products. Prices shown do not include federal, state, or local regulatory fees, taxes, or surcharges; our Regulatory Recovery Fee, which is not a tax or government mandate; or other applicable charges (e.g., operator service calls, installation, maintenance, or repair charges). Service is subject to the Comcast Digital Voice Subscriber Agreement and other applicable terms and conditions. Prices shown are subject to change. Other restrictions apply. Please visit our website for additional information or contact us at 1-888-COMCAST.

<sup>16)</sup> The Comcast Unlimited™ package provides unlimited nationwide direct-dial calling from your home and includes direct-dial calls to Canada, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa, and Saipan/N. Mariana Islands,

as well as the following calling features: 3-Way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Blocking Per Call/Caller ID Blocking Per Line, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, plus Comcast Enhanced Voice Mail and other enhanced features.

<sup>17)</sup> Includes unlimited direct-dialed local calling from your home. (For information regarding your Local Calling Area, call 1-888-COMCAST.) The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8 and other enhanced features. Prices shown are for the Voice component only. Usage charges apply for calls to (and calls forwarded to) non-local terminating numbers.

<sup>18)</sup> The Twice the Talk™ package provides two phone lines with unlimited nationwide direct-dial calling from your home and includes direct-dial calls to Canada, Puerto Rico, U.S. Virgin Islands, Guam, American Samoa, and Saipan/N. Mariana Islands. The primary line also comes with the following calling features: 3-Way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Blocking Per Call/Caller ID Blocking Per Line, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, plus Comcast Enhanced Voice Mail and other enhanced features.

<sup>19)</sup> Please visit [www.comcast.com/cdv/termsofservice](http://www.comcast.com/cdv/termsofservice) for country-specific usage rates.

<sup>20)</sup> Non-standard work includes, but is not limited to, wall fishing, extensive drop ceiling work; basement, crawlspace, attic work; removal and replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theater, DVR, and HDTV equipment.

<sup>21)</sup> Refers to installs up to 250 feet from existing Comcast plant; primary outlet only; does not include wall fishing.

<sup>22)</sup> FCC Regulatory fee varies during the year based on an FCC mandated schedule. This represents the fee in place as of the printing of this schedule.

<sup>23)</sup> Assessed when the current bill is not paid within 45 days of the beginning of the period billed.

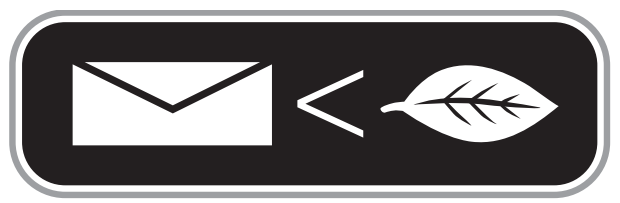
<sup>24)</sup> Includes up to four standard digital converters.

### Service Protection Plan

Comcast's Service Protection Plan is a wire maintenance plan that stands guard over any wiring problems in your home relating to:

- > Cable Wiring
- > High-Speed Internet Outlets
- > Twisted pair telephone wiring (except where the third party telephone service provider owns the wiring)

Call 1-800-COMCAST to sign up today!



## paperlessismore

### Introducing EcoBill™

Ecobill™ is the fast and easy way to view and pay your bill online.

- > Login in at [Comcast.com/ecobill](http://Comcast.com/ecobill)
- > Create an account. You'll need your Comcast account number which can be found on your paper bill.
- > Click on Pay My Bill and select recurring payment option that works best for you.

# Important information about your services and pricing.



Price changes effective November 1, 2008.



Dear Valued Customer,

At Comcast, our goal is to give you more value, including the largest Video On Demand library and most HD choices, a faster high-speed Internet and the newest technologies for our Comcast Digital Voice service – a low-cost, feature-rich digital phone service. We're also redoubling our efforts to improve your experiences with us, investing more than at any other time in our 45-year history to hire, train and give our employees the tools they need to serve you better.

While we continue to make these investments, Comcast, like many other companies, is experiencing increased business and operational costs in today's challenging economic environment. As a result, beginning November 1, 2008 or with your first billing statement thereafter, we are adjusting some of our prices as noted in the attached rate card. If you are currently enjoying a promotion, your current pricing will remain in effect until its scheduled expiration.

While we have been highly focused on controlling our costs, price adjustments are a necessity in view of the increased cost of doing business, including gas prices, healthcare costs, increases in the cost we pay for programming, and technology and service improvements.

Comcast spends about \$6 billion a year on programming to give you the best content and the most video choices. While we have been aggressive at controlling these costs, we expect continued increases in costs we pay for programming, particularly for sports. Comcast has also increased the value of its services and made investments to be able to offer the largest Video On Demand library and most HD choices, which impacts the cost of delivering television services.

Effective November 1, 2008, Digital Classic customers will receive 15 additional channels. Additionally, the monthly price for Digital Starter service on the primary outlet will be the same as Standard Service. Therefore, Digital Starter customers can enjoy some of the benefits of Digital Cable, including an interactive program guide, commercial-free digital music channels and access to certain On Demand programming, at no additional cost when compared to Standard Service.

Here are some of the changes we've made during the past year to give you more variety, choice and control:

- **8 new high-definition channels** bringing the total to 34 HD channels: History HD, CNN HD, TLC HD, Animal Planet HD, AMC HD, Disney HD, ABC Family HD and Science HD.
- **Big Ten Network** now available on Digital Classic.
- **ESPN Classic** and **NHL Network** now available on Sports Entertainment Pack.
- **AnyRoom™ On Demand** allows you to watch your saved On Demand programs from any digital set top box within your home without reordering the program.
- **Blast!®** from **Comcast High-Speed Internet** is now available to all customers. Blast! offers download speeds up to 16Mbps with upstream speed up to 2Mbps.
- **Comcast High-Speed Internet** with **PowerBoost®** now offers an increased upstream speed of 1Mbps.
- **Comcast's Universal Address Book** powered by **Plaxo** allows you to synchronize, store and access all of your contacts from one convenient place.
- **Comcast Digital Voice® Unlimited Local and Long Distance** allows you to call anyone, anywhere in the U.S., Puerto Rico and Canada for one low price. Voice Mail and Digital Voice Center are included with the Unlimited Local and Long Distance plan.
- **Comcast Digital Voice® Local with More™** includes all calls made inside of the local calling area for one low price.

If you have any questions, please call us at 1-800-COMCAST. Thank you for choosing Comcast for your entertainment and communications needs.

Sincerely,  
Comcast Cable



**Comcast Cable of West Chester**

**Schedule of prices effective as of November 1, 2008**

New prices will be reflected on your November 2008 billing statement. All prices are subject to applicable franchise fees and state sales tax, and are subject to change.

	Previous Price	New Price
<b>Monthly Packages</b>		
Standard Cable (includes Limited Basic Service and Expanded Basic Service) (not available for new subscription)	\$ 54.70	\$ 58.00
Digital Starter <sup>1</sup> (includes Standard Cable)	\$ 55.70	\$ 58.00
Family Tier (includes Limited Basic Service, Family Tier and equipment)	\$ 32.10	\$ 33.85
Digital Classic <sup>1</sup> (includes Standard Cable, plus over 55 digital channels)	\$ 69.65	\$ 74.95
Digital Classic <sup>1</sup> (previously Digital Preferred)	\$ 70.65	\$ 74.95
Digital Classic with one premium service <sup>1</sup> (discount package includes Standard Cable, Digital Classic and one premium service with multiple channels)	\$ 90.05	\$ 95.65
Digital Classic with two premium services <sup>1</sup> (discount package includes Standard Cable, Digital Classic and two premium services with multiple channels)	\$ 102.80	\$ 109.65
Digital Classic Plus <sup>1</sup> (discount package includes Standard Cable, Digital Classic and three premium services — HBO, Showtime and Starz — with multiple channels)	\$ 105.20	\$ 111.70
Digital Premier <sup>1</sup> (discount package includes Standard Cable, Digital Classic and five premium services—HBO, Showtime, Starz, Cinemax, and TMC— with multiple channels)	\$ 117.15	\$ 125.65
Digital Starter <sup>1</sup> (previously Enhanced Cable)	\$ 59.65	\$ 58.00
<b>Monthly Hispanic Tier</b>		
CableLatino <sup>1</sup> (includes 12 Hispanic Language Channels and Limited Basic Service)	\$ 20.95	No Change
Selecto 2 <sup>1</sup> (includes 12 Hispanic Language Channels. Digital service subscription required)	\$ 7.95	No Change
Selecto 1 <sup>1</sup> (not available for new subscription)	\$ 9.95	NA

**Monthly a la Carte Services, Additional Tiers and Other**

	Previous Price	New Price
Limited Basic Service <sup>2</sup>	\$ 13.20	\$ 15.20
Expanded Basic Service	\$ 41.50	\$ 42.80
Digital Classic <sup>1</sup> (includes over 55 additional digital channels)	\$ 14.95	\$ 16.95
Digital Classic <sup>1</sup> (previously Digital Preferred) (includes over 55 additional digital channels)	\$ 15.95	\$ 16.95
Sports Entertainment Pack <sup>3</sup>	\$ 5.00	No Change
Family Tier <sup>3</sup>	\$ 14.95	No Change
Digital Video Recorder (DVR) service <sup>4</sup> (primary outlet)	\$ 13.95	\$ 15.95
Digital Video Recorder (DVR) service <sup>4</sup> (additional outlet—includes equipment)	\$ 18.90	\$ 20.90
Digital Starter Additional Outlet <sup>1</sup> (service on each additional set)	\$ 4.95	No Change
Digital Classic Additional Outlet <sup>1</sup> (service on each additional set)	\$ 8.90	No Change
Digital Starter Additional Outlet <sup>1</sup> (previously Enhanced Cable Additional Outlet)	\$ 4.95	No Change
<b>Monthly Premium Services</b>		
HBO <sup>3</sup>	\$ 19.95	\$ 21.95
Showtime <sup>3</sup>	\$ 19.95	\$ 21.95
The Movie Channel <sup>3</sup>	\$ 19.95	\$ 21.95
Cinemax <sup>3</sup>	\$ 19.95	\$ 21.95
Starz <sup>3</sup>	\$ 19.95	\$ 21.95
Showtime / The Movie Channel <sup>3</sup> (not available for new subscription)	\$ 31.95	\$ 36.95
Playboy <sup>3,5</sup>	\$ 19.95	\$ 21.95
Howard Stern On Demand <sup>5,6</sup>		
Monthly <sup>7</sup>	\$ 10.99	No Change
Annual Prepayment Plan <sup>8</sup> (automatically renewed annually at the prevailing service price.)	\$ 119.99	No Change
Shalom TV On Demand <sup>5,6</sup>	No Charge	No Change
Bollywood On Demand <sup>5,6</sup>	\$ 12.99	No Change
WWE 24/7 On Demand <sup>5,6</sup>	\$ 7.99	No Change
here! TV On Demand <sup>5,6</sup>	\$ 7.99	No Change
Filipino On Demand <sup>5,6</sup>	\$ 7.99	No Change
Too Much For TV On Demand <sup>5,6</sup>	\$ 14.99	No Change

**Monthly Video Equipment Rental**

	Previous Price	New Price
Limited Basic Service-Only Converter (Addressable)	\$ 1.10	No Change
Analog Addressable Converter** (not available for new subscription)	\$ 3.70	\$ 3.40
Digital Converter <sup>9**</sup>	\$ 3.70	\$ 3.40
Remote Control**	\$ 0.25	\$ 0.30
CableCARD <sup>10</sup>	No Charge	No Change
CableCARD <sup>10</sup> (dual CableCards for non-Comcast HD DVRs requiring two cards)	\$ 2.00	No Change
HDTV Digital Converter <sup>11**</sup> (Limited Basic Service, Standard Cable or Digital Starter customers)	\$ 9.95	\$ 9.80
HDTV Digital Converter <sup>11</sup> (Digital Classic, Digital Classic with one premium service, Digital Classic with two premium services, Digital Classic Plus and Digital Premier customers)	\$ 6.50	No Change
<b>Monthly Comcast High-Speed Internet Service</b>		
<b>Online Service with Comcast Video or Voice service</b>		
a. Performance <sup>12</sup> (downstream speed up to 6Mbps/ upstream speed up to 1Mbps)	\$ 42.95	No Change
b. Blast! <sup>12</sup> (downstream speed up to 16Mbps/ upstream speed up to 2Mbps)	\$ 52.95	No Change
c. Economy <sup>12</sup> (downstream speed up to 768Kbps/ upstream speed up to 384Kbps)	\$ 24.95	No Change
<b>Online Service Only</b>		
a. Performance <sup>12</sup> (previously Performance Lite) (downstream speed up to 6Mbps/ upstream speed up to 1Mbps)	\$ 57.95	\$ 59.95
b. Performance <sup>12</sup> (downstream speed up to 6Mbps/ upstream speed up to 1Mbps)	\$ 59.95	No Change
c. Blast! <sup>12</sup> (downstream speed up to 16Mbps/ upstream speed up to 2Mbps)	\$ 67.95	\$ 69.95
d. Economy <sup>12</sup> (downstream speed up to 768Kbps/ upstream speed up to 384Kbps)	\$ 39.95	\$ 40.95
Modem Rental <sup>13</sup>	\$ 3.00	No Change
Additional IP Address (per IP address)	\$ 6.95	No Change
Comcast-Certified Home Networking Device	\$ 5.00	No Change
Wireless Router <sup>14</sup>	\$ 2.00	No Change

**Comcast Digital Voice<sup>15</sup>**

	Previous Price	New Price
Monthly Services—Comcast Unlimited <sup>16</sup>		
Comcast Cable AND Comcast High-Speed Internet	\$ 39.95	No Change
Comcast Cable OR Comcast High-Speed Internet	\$ 44.95	No Change
Comcast Digital Voice ONLY	\$ 44.95	No Change
Monthly Services—Local with More <sup>TM 17</sup>		
Comcast Digital Voice with Comcast High-Speed Internet AND/OR Comcast Cable	\$ 24.95	No Change
Comcast Digital Voice ONLY	\$ 34.95	No Change
Enhanced Voice Mail	\$ 3.95	No Change
Monthly Services—Twice the Talk <sup>TM 18</sup>		
Comcast Cable AND Comcast High-Speed Internet	\$ 49.95	No Change
Comcast Cable OR Comcast High-Speed Internet	\$ 54.95	No Change
Comcast Digital Voice ONLY	\$ 54.95	No Change
Directory Listings—not applicable to fax and computer lines		
Single Listing	Included	
Non-Published Phone Number—primary line	\$ 2.50/mo	No Change
Non-Published Phone Number—second line	\$ 2.50/mo	No Change
Non-Listed Phone Number—primary line	\$ 2.00/mo	No Change
Non-Listed Phone Number—second line	\$ 2.00/mo	No Change
<b>Per Call Charges</b>		
Domestic Directory Assistance (per call)		
Directory Assistance (limit 3 listings per call)	\$ 0.99	No Change
Directory Assistance with Call Completion	\$ 0.99	No Change
Domestic Operator Services (per call)		
Operator-Handled Call	\$ 2.49	No Change
Usage for Operator-Handled Call —per minute	\$ 0.12	No Change
International Services		
Directory Assistance — per call (limit 1 listing per call)	\$ 4.99	No Change
Operator Services — per call <sup>19</sup>	\$ 4.99	No Change
International Calling <sup>19</sup>		
<b>Other Charges</b>		
Calling Features on the Second Line	\$ 10.00	No Change
Modem Lease Fee (if service is combined with Comcast High-Speed Internet, only a single modem lease fee will apply.)	\$ 3.00/mo	No Change

Please note that additional fees, charges, and surcharges apply to your service. For a complete listing of all fees, charges, and surcharges, including charges for the installation or modification of service, please visit our website at [www.comcast.com/cdv/termsofservice](http://www.comcast.com/cdv/termsofservice) or call 1-888-COMCAST.

**Installation Prices \*\* (Price Changes effective January 1, 2009)**

	Previous Price	New Price
Hourly service charge for non-standard work <sup>20</sup> (per technician, per hour)	\$ 35.15	\$ 33.80
Standard cable installation <sup>21</sup>	\$ 47.10	No Change
Standard cable installation or reconnection (of previously serviced home)	\$ 32.55	\$ 32.45
Change of service upgrade—trip required	\$ 17.95	\$ 17.70
Change of service downgrade—trip required	\$ 14.70	\$ 11.90
Change of service—electronic	\$ 1.99	No Change
Video Reactivation Fee	\$ 1.99	No Change
High-Speed Internet Reactivation Fee***	\$ 3.00	\$ 4.00
Digital Voice Reactivation Fee***	\$ 3.00	\$ 4.00
Additional cable outlet—initial install per outlet	\$ 17.60	\$ 17.75
Additional cable outlet—separate trip per outlet	\$ 27.10	\$ 27.70
Activate Pre-Existing Additional Outlet	NA	\$ 10.80
Relocate additional cable outlet—initial or separate trip	\$ 21.35	\$ 23.45
Transfer of cable service—primary outlet	\$ 32.55	\$ 32.45
Transfer of cable service—each additional outlet	\$ 14.70	NA
Connect DVD/VCR—initial install per outlet	\$ 7.65	\$ 8.00
Connect DVD/VCR—separate trip per outlet	\$ 14.80	\$ 14.55
Comcast High-Speed Internet standard installation (includes installation of standard additional outlet, software and NIC or USB device and cabling from cable modem to personal computer) (laptop PC users must provide own NIC)	\$ 99.00	No Change
Comcast High-Speed Internet re-installation (applies for transfers to new addresses, install on a new or additional PC, or install on a reformatted hard drive)	\$ 49.00	No Change
Home Networking standard installation (within 150 feet of the Comcast-Certified Home Networking device) (includes installation of modem/router, software, PC Cards or USB adapters, computer set-up and file sharing. Home Plug Set may be required.)	\$ 149.00	No Change

**Service Prices/Administrative Charges**

	Previous Price	New Price
Service Call** (video only)	\$ 28.90	\$ 29.70
Service Call** (High-Speed Internet or Digital Voice)	\$ 38.90	\$ 39.70
Service Protection Plan (monthly)	\$ 3.95	No Change
FCC Regulatory Fee <sup>22****</sup> (monthly)	\$ 0.06	\$ 0.07
Payment by phone processing fee (via customer account executive)	\$ 4.95	No Change
Payment by phone processing fee (via automated response unit)	No Charge	\$ 2.00
Returned Check Fee (NSF)	\$ 25.00	No Change
Late Payment administration charge <sup>23</sup>	\$ 6.95	No Change
Field Collection Fee	\$ 20.00	No Change
Deposits	Not to Exceed Replacement Cost	
15dB signal amplifier purchase (required for multiple outlets)	\$ 35.00	No Change
Purchase of Self-Installation Kit for digital service <sup>24</sup> (plus \$9.95 shipping and handling charge)	\$ 9.95	No Change
Purchase of Cable Modem	\$ 99.00	No Change
Purchase of Comcast-Certified Home Networking device	\$ 179.99	No Change
Purchase of Home Networking network cards (per card)	\$ 30.00	No Change
Purchase of Self-Installation Kit for modem service (plus \$9.95 shipping and handling charge)	\$ 29.95	No Change
Purchase of Home Plug Set	\$ 55.00	No Change
Replacement of lost, stolen or damaged equipment	Actual Full Replacement Cost	

\*Certain services are available separately or as a part of other levels of service. Number of channels described may vary. A digital converter and remote control or a CableCARD are required to receive certain services. Service is subject to terms and conditions of Comcast Cable Subscriber Agreement. Please refer to the Company's rate card, channel line-up or call your local Comcast Cable office for service details and restrictions. ©2008 Comcast Cable Communications, Inc. All rights reserved. Comcast and the Comcast logo are registered trademarks of Comcast Corporation. All other trademarks are the property of their respective owners. Please refer to your billing statement for your local franchising authority's name and address. Prices shown do not include state and local franchise fees, state sales tax or the FCC regulatory fee. These fees appear on separate lines on your monthly statement.

\*\* New price is effective January 1, 2009.  
 \*\*\* New price is effective November 1, 2008.  
 \*\*\*\* New price is effective February 1, 2009.