Verizon is committed to providing our FiOS TV customers with the broadest variety of programming choices available, 100% digital picture quality and top-notch customer service. We realize that our customers have other alternatives for entertainment and our goal is to offer the best choice and value in the industry.

As you may recall, in January, 2008 Verizon began transitioning all available FiOS TV services to a 100% digital format for customers subscribing to FiOS TV for the first time. Verizon is now continuing the FiOS TV digital transition for existing customers and is currently scheduled to begin transitioning existing customers in your municipality to an all-digital service on or around 6/23/2008. With an all-digital service, each and every FIOS TV customer will experience the full power and potential of our fiber-to-the-premise (FTTP) network, including more programming options, enhanced HD programming and a clearer picture. Please find attached for your information the first customer notification that is being mailed within the next two weeks to all existing Verizon customers in your municipality. This notification will be followed by a second notification 30 days prior to the actual conversion date.

Verizon appreciates the opportunity to provide a competitive cable television choice to your residents. Should you or your staff have any questions, please contact me at 570-459-4006 or e-mail: stephanie.j.beavers@verizon.com

Thank you -

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